

March 2024 Operations report

I Operations

- a. Nexdine food and service received fantastic reviews at Resident Council
- b. Strategic background for county
- c. Plante Moran audit ongoing-in depth
- d. Implementing our EMR to assist in recognizing potential issues quicker
- e. Potentially partnering with organization for CENA leadership training
- f. Foundation agreeing to pay for concrete demolition and flooring labor in Atrium
- g. Providing notice to adjust CENA schedules to reduce overtime

II Legal

- a. NA

III Regulatory

- a. Continuing education for staff so we are ready for inspections

IV PACE

- a. PACE Board of Director meeting 4/18/24-Net income under budget ytd by almost 1.4 million. MTD Net income is +\$80K. Revenues lower due to Part D revenue and expenses high, due to 924K issues in duplicate billing and specialty physician costs

V Financials

- a. Shirley Masters to present