

February 2024 Operations report

I Operations

- a. Introduction of Frank Russell, Director of Human Resources
- b. Communications report from Tina Brindley, CNO
- c. Corporate compliance report 4th quarter from Kristen Campbell
- d. We will be having ADP do our payroll-will free up our HR time to focus on employee engagement
- e. Focus on removing agency, addressing overtime, monitoring ppd
- f. Union negotiations for AFSCME resume in April
- g. Renovation updates-moving residents approximately March 22 to recently updated hall, leaving one left to renovate-expected to be completed by early July
- h. Contract with Morrison Dining has ended, transitioning to Nexdine in April

II Legal

- a. NA

III Regulatory

- a. Continuing education for staff so we are ready for inspections

IV PACE

- a. PACE can benefit our residents in 2 ways-referrals and income when they are a resident here, and also, a good option for our residents to move into
- b. YTD through January, they are missing budget by \$1,995,000, due to high hospitalizations, specialists, wages

V Financials

- a. Shirley Masters to present