WINDOW VISITING

WHAT IS IT
Since the Governors ‘stay at home’ order is still in place, visiting with residents/patients by phone or Skype is still the recommended form of communication. However, if families choose to come to the Facility to say hello to their loved one through the window, these guidelines must be followed:

• Keep at least a 6-foot distance for anyone you encounter outside.
• DO NOT enter courtyards – these are reserved for our residents!
• BE CAREFUL! There is uneven terrain around the facility. Please also be careful not to step on any plants or flowers around the facility/in front of resident rooms.
• Follow attached map and look for room numbers painted on windows but know that there are certain residents are not accessible by the window in their room. If a resident is in a bed-1 (meaning they should not cross over into the bed-2 window space) or a room not accessible from the outside due to a courtyard, other arrangements for window visits can be made by contacting the facility and selecting the unit that your loved one resides on. Please call the nurse and give notice of your intended visit time before arriving, especially if you wish to utilize a facility phone while visiting. This notice helps the nursing staff have time to make any special arrangements that are needed, i.e. having your loved one up in their wheelchair by the window.

• NORTH RIDGE:
  
  o Green Gables – Rooms 101-118
    ▪ Not accessible due to courtyard: 101, 103, 105, 107, 109, 111, 113
      • Other arrangements can be made to interact with these and other bed-1 residents at the end of the hall

  o Redwood Forest – Rooms 120-135
    ▪ Not accessible due to courtyard: 120, 122, 124, 126, 128, 130, 132, 134
      • Other arrangements can be made to interact with these and other bed-1 residents at the end of the hall

  o Blue Lagoon – Rooms 140-155
    ▪ No rooms accessible due to courtyards on both sides of this hallway
      • Other arrangements can be made to interact with these residents in the café

  o Golden Pond – 160-177
    ▪ Not accessible due to courtyard: 161, 163, 165, 167, 169, 171, 173, 175, 177
      • Other arrangements can be made to interact with these and other bed-1 residents in Memory Lane
• SOUTH RIDGE:
  
  o Garden Way – Rooms 201-218
    - **No rooms accessible** due to courtyards on both sides of this hallway
    - Other arrangements can be made to interact with these residents through the main dining room windows
  
  o Red River Road – Rooms 220-235
    - **Not accessible** due to courtyard: 221, 223, 225, 227, 229, 231, 233, 235
    - Other arrangements can be made to interact with these and other bed-1 residents through the café
  
  o Great Lakes Lane – Rooms 240-255
    - All rooms accessible
    - Other arrangements can be made to interact with bed-1 residents at the end of the hall
  
  o Main Street – Rooms 260-277
    - All rooms accessible
    - Other arrangements can be made to interact with bed-1 residents at the end of the hall
  
• REHAB:
  
  o All rooms are accessible – no special arrangements need to be made 😊
To view residents w/out window access:

- Green Gables
- Redwood Forest
- Blue Lagoon
- Golden Pond
- Garden Way
- Red River Road
- Great Lakes Lane
- Main Street