



Ingham County Medical Care Facility & Rehabilitation Services UPDATED notification on COVID-19 ("Coronavirus")

With the threat of COVID-19 entering Michigan and the Mid-Michigan area, we wanted to communicate the UPDATED following plan:

Our Facility's emergency response team continues to implement our strategy that remains in line with the Ingham County Health Department, CDC, and CMS recommendations for COVID-19. We are constantly developing new tactics based on threat of exposure and our team is meeting up to daily as new developments become available. Our current strategies include the following per health department, CDC and CMS recommendations:

- **Visitors are currently not allowed at Ingham County Medical Care Facility. We are attaching the order from Governor Whitmer to this document.**
- **In order to limit a need for families to leave their home, all resident laundry services will be taken over by the Facility.**
- **If you wish to "virtually visit" with your loved one during this time, please see the attached instructions on how to do so and please contact our Therapeutic Activities department for any questions and to schedule the date and time for your visit. They can be reached at 517-381-6167.**
- **If you wish to drop off a care package for your loved one, please plan on labeling it with the resident's name and room number. You will leave it at the front entrance of either long term care or short-term rehab depending on which building your loved one resides and our staff will deliver it to your loved one.**

Our Infection Specialist and entire leadership team here at Dobbie continue working and communicating daily with the Ingham County Health Department, CDC and CMS to ensure we are doing everything we can to safeguard our residents, patients, and staff, we apologize for any inconvenience this may cause. We will update our current strategies and policies on visiting the Facility so please ensure you are checking our website, Facebook page, or calling before you visit.

Thank you for helping keep everyone at ICMCF safe!

For updates and information, sign up for our newsletter and visit our website at www.dobbieroad.org

Executive Order 2020-06

EXECUTIVE ORDER

No. 2020-6

Temporary restrictions on entry into health care facilities, residential care facilities, congregate care facilities, and juvenile justice facilities

The novel coronavirus (COVID-19) is a respiratory disease that can result in serious illness or death. It is caused by a new strain of coronavirus not previously identified in humans and easily spread from person to person. The risk of severe illness and death from COVID-19 is higher in older adults and those with chronic health conditions. And there is an increased risk of rapid spread of COVID-19 among persons who are living in congregate settings, such as care facilities. There is currently no approved vaccine or antiviral treatment for this disease.

On March 10, 2020, the Michigan Department of Health and Human Services identified the first two presumptive-positive cases of COVID-19 in Michigan. On that same day, I issued Executive Order 2020-4. This order declared a state of emergency across the state of Michigan under section 1 of article 5 of the Michigan Constitution of 1963, the Emergency Management Act, 1976 PA 390, as amended, MCL 30.401-421, and the Emergency Powers of the Governor Act of 1945, 1945 PA 302, as amended, MCL 10.31-.33.

The Emergency Management Act vests the governor with broad powers and duties to “cop[e] with dangers to this state or the people of this state presented by a disaster or emergency,” which the governor may implement through “executive orders, proclamations, and directives having the force and effect of law.” MCL 30.403(1)-(2). Similarly, the Emergency Powers of the Governor Act of 1945, provides that, after declaring a state of emergency, “the governor may promulgate reasonable orders, rules, and regulations as he or she considers necessary to protect life and property or to bring the emergency situation within the affected area under control.” MCL 10.31(1).

To mitigate the spread of COVID-19 and to provide essential protections to vulnerable Michiganders and this state’s health care system and other critical infrastructure, it is reasonable and necessary to impose limited and temporary restrictions on the entry of individuals into health care facilities, residential care facilities, congregate care facilities, and juvenile justice facilities. While these restrictions are in place, these facilities should, to the extent possible, facilitate visitations with individuals under their care by phone or other electronic communication platforms, consistent with normal visitation policies.

Acting under the Michigan Constitution of 1963 and Michigan law, I order the following:

1. Beginning on March 14, 2020 at 9:00 am, and continuing through April 5, 2020 at 5:00 pm, all health care facilities, residential care facilities, congregate care facilities, and juvenile justice facilities must prohibit from entering their facilities any visitors that are not necessary for the provision of medical care or the support of activities of daily living, or that are not visiting under exigent circumstances, such as grave illness or imminent death of a family member under care in the facility.
2. Beginning as soon as possible but no later than March 16, 2020 at 9:00 am, and continuing through April 5, 2020 at 5:00 pm, all health care facilities, residential care facilities, congregate care facilities, and juvenile justice facilities must perform a health evaluation of all individuals that are not under the care of the facility each time the individual seeks to enter the facility, and must deny entry to those individuals who do not meet the evaluation criteria. The evaluation criteria must include: symptoms of a respiratory infection, such as fever, cough, shortness of breath, or sore throat; and contact in the last 14 days with someone with a confirmed diagnosis of COVID-19.
3. Consistent with MCL 10.33 and MCL 30.405(3), a willful violation of this order shall constitute a misdemeanor.



VIRTUAL VISITING

WHAT IS IT

Virtual visiting allows family members to visit with their loved ones during a no visitor or quarantine situation. Family member can utilize an application on their computer or cell phone and have a video session with their loved one staying at our facility. At this time our facility will be exclusively utilizing Skype for our virtual visiting.

HOW TO SET UP A VIRTUAL VISIT

1. First you must ensure you have a Skype account and have Skype installed on your home computer or cell phone. If you need help getting setup with Skype, view our Skype Setup Instructions on the back.
2. Next, contact the Therapeutic Activities (TA) office to schedule a day and time with a staff member for the virtual visit with your loved one. You will need to provide the cell phone number or email address associated with your Skype account. Therapeutic Activities may be reached at 517-381-6167.
3. Finally, be on your computer or cell phone at the virtual visit time and be available to receive the video call. Our staff will call your device using the number or email address that you provided.

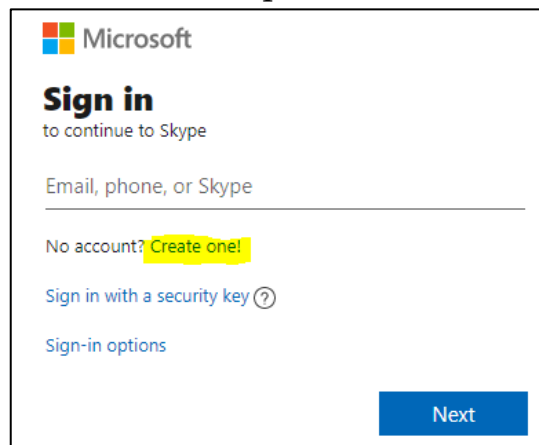
NOTES:

- Skype is a free video service and is classified as a 3rd party vendor
- We cannot guarantee 24/7 virtual visit times due to staffing limitations
- Due to the COVID-19 restrictions, virtual visiting may have time limitations
- ICMCF cannot guarantee a perfect service since internet services, network loads, and application constraints are out of our control.



Skype Setup Instructions

1. Open your web browser (IE11, Edge, Chrome, etc.) and navigate to: www.skype.com .
2. Click on the Download Button.
3. Depending on what device you are putting Skype on click either “Get Skype for Windows” for your desktop computer or click on the Apple or Android stores to download the appropriate app.
4. Once downloaded and installed, open your application and choose the option to Create one! Next to the “No account?” Option.



5. Follow the prompts to create your account using your cell phone number or email. This is the cell phone number or email address that you will provide when scheduling your virtual visit.

NOTES:

- Review all Skype agreements, Skype is in no way affiliated with ICMCF.
- ICMCF will not answer any calls from our Skype account. We only place calls.
- While Skype has premium pay for services, you DO NOT need to purchase any items in order to utilize ICMCF virtual visits. The free version is all that’s needed!